



State Senator

TOM GAFFEY'S Guide to

Home Heating Assistance & Energy Conservation

HOW TO CONTACT ME:

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Representing Cheshire, Meriden, Middlefield & Middletown

Programs are in place that can help families pay their heating bills this winter, including programs with direct cash assistance for heating costs, rebates for replacing outdated furnaces with more efficient models and low- or no-interest long-term loans for energy-efficient upgrades.

Information Online

One-stop source for home-heating assistance and energy links in English and Spanish:

www.senatedems.ct.gov/Energy

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FURNACE UPGRADES

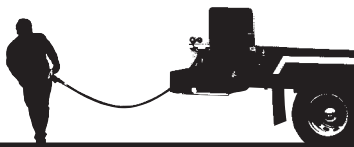
The **Boiler and Furnace Replacement/Upgrade Rebate Program** provides up to \$500 toward a more energy-efficient boiler or furnace replacement or upgrade. Contact the Office of Policy and Management at **1-866-940-4676** for an application, income eligibility guidelines and more information.

Connecticut Housing Investment Fund's (CHIF) **Energy Conservation Loan Program** provides low- or no-interest, long-term loans for energy-efficient upgrades including furnaces and boilers, thermal windows and doors, insulation, hot water heaters and replacement roofs. Contact CHIF at **860-233-5165 ext. 2019 or 2023** or visit **www.chif.org** for more details.

HELP WITH YOUR HEATING BILL

The **Connecticut Energy Assistance Program (CEAP)** and the **Contingency Heating Assistance Program (CHAP)** help offset the costs of winter heating and pay for weatherization services. For income eligibility and benefit levels, contact the Department of Social Services (DSS) at **1-800-842-1132** or contact Infoline at **211**.

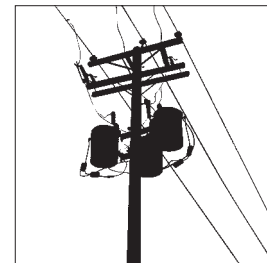
Operation Fuel is another program that provides energy assistance to income-eligible residents. Call **211**. They will begin taking applications after December 1, 2009. For information on the fuel bank program they administer it is best to call Infoline at **211**.



FOR CL&P CUSTOMERS

The **Weatherization Residential Assistance Partnership (WRAP)** helps income-eligible customers reduce their energy bills by making their homes more energy-efficient. Call **1-800-388-9727** for information.

The **Matching Payment Program** provides year-round electric service and possible forgiveness of back balances to low-income electric heating customers who have past-due balances. Call **1-800-286-2828** for information.



The **NUSTART** program helps customers reduce or eliminate their past-due balance if they pay an agreed-upon budgeted amount on time each month. Call CL&P at **1-800-286-2828**.

Home Energy Solutions provides energy audits available to all households for a fee of \$75. Call **1-877-947-3873** for information.

STATE SALES TAX EXEMPTIONS

Connecticut provides sales tax exemptions for energy-efficient products including:

Insulation • Caulking • Doors • Fluorescent light bulbs
Furnaces • Geothermal heat pumps • Programmable thermostats
Water heaters • Windows



Web site links relating to many of the programs on this page can be found at **www.senatedems.ct.gov/Energy**.